

## **PRIVACY POLICY**

University of Birmingham Sport is committed to protecting the privacy of all users of this website, <http://www.sport.bham.ac.uk>

To fully understand how we will use and protect the information that you may supply to us please read this statement in full.

If you have any questions relating to this Privacy Policy please contact us at the following address:

University of Birmingham Sport  
Edgbaston  
Birmingham  
West Midlands  
B15 2TT

By registering with us or providing us with your personal information you consent to the collection, use and transfer of your personal information under the terms of this policy.

### **Information Collected**

We collect personal information from you when you: Register with us Complete our contact form or one of our surveys When you email or write to us When you complete one of our enquiry cards When you use our online booking system  
The information that we collect may include your name, address, phone number, email and website address details. We may also collect information about your usage of our website.

### **How we may use your Information**

We use your data for the following purposes: To administer this website and record usage patterns. To send you details of our products and services that is likely to be of interest. To respond to your comments or specific requests. To provide a high level of service. To make the best use of this website.

### **Cookies**

Cookies are small text files that we store on your computer in order to collect relevant usage data and to make your use of this website easier. You can set your computer to reject cookies, although this may impact upon your use of this site. If you do not wish to receive this information please let us know at the address above.

### **Links to Other Web sites**

As part of our service you may find links to other websites contained within our site. Please note that we do not control these sites and are not responsible for their content. We recommend that you read the Privacy Policy of links that you click on as these web sites may not adhere to the same standards as ours.

### **Security**

All of the information that you provide to us is stored securely on our servers here in the UK. We employ security measures to protect your data and ensure that no unauthorised person can access your data or that any unlawful processing can take place.

**Amending or Viewing your Data**

We endeavour to ensure that the information we hold about you is correct and accurate and up to date. You can check this information for yourself by contacting us at the above address. If you find any inaccuracies we will delete or correct them promptly.

**Young Persons**

We do not knowingly collect personal information data for company use, of any children under 16 without the consent of their parent or carer.

**Problems / Complaints**

If at any time you experience a problem with this site or wish to make a complaint relating to your use of it, please be assured we are committed to resolving any issues with you as soon as possible. To this end please contact us at the above address.